



# Aquasol Controllers, Inc.

We Simply Control Pools Since 1975

## **SHIPMENTS, RETURNS, REPAIRS**

All orders are shipped F.O.B. UPS or FedEx per ordering instructions. We will ship to you as fast as needed, F.O.B. Houston. We encourage our customers to check their shipments as soon as they are received to make sure everything arrived. All damaged items must be noted on the delivery receipt. All shortages and damages must be called into Aquasol Controllers within 48 hours of receipt, 1-800-444-0675.

Aquasol Controllers offers a thirty day return policy (60 days on controllers). To return merchandise at any time,,,,, you must call Aquasol at 1-800-444-0675 for a Return Goods Authorization number (RGA). At our discretion, we may still authorize the return after 30 days (60 for controllers), a re-stocking fee may be applied. Include a copy of your invoice or packing slip with your return including the RGA number.

We pride ourselves on our ability to repair air shipments the same day they are received. All non-warranty repairs are subject to a minimum one hour labor charge.

**Monday-Friday 8:00 am-5:00 pm CST**